

INFORMATION SHEET ON THE RIGHT TO UNILATERAL TERMINATION OF THE CONCLUDED DISTANCE AGREEMENT

1. The Registered Consumer has the right to unilaterally terminate the Agreement within 14 (fourteen) calendar days of the date of delivery of the product acquired by distance purchase.
2. The time limit is preclusive and shall commence from the day on which the Consumer, or a third party other than the carrier, has been handed over the product which constitutes the subject of the Agreement.
3. In order to exercise the right to unilateral termination of the Agreement, the Consumer must inform us about their decision to unilaterally terminate the Agreement before the time limit expiration through an unequivocal statement sent by mail, fax or electronic mail using the Form for Unilateral Termination of the Agreement.
4. In the event that the Agreement has been terminated, each Party shall return to the other one what it had received under the Agreement.
5. The Consumer must return the product without delay, and not later than 14 days from the date of issuance of the statement on termination of the Agreement. Exceeding this time limit shall result in the loss of the right to unilateral termination, or to the refund respectively.
6. The costs of returning the product shall be borne by the Consumer.
7. The Consumer shall also bear the costs of any impairment of the goods (Article 77 of the CPA /Consumer Protection Act) (unpacked goods, lost documentation and parts, damage, use of goods, etc.), except for the one necessary to determine the nature, characteristics and functionality.
8. If the returned product is defective, with major damage or missing parts and documentation, and if the product is not delivered within a subsequent time limit of 8 days, it shall be considered that the Consumer has failed to fulfil their obligation to return the goods and that the Seller shall be under no obligation to make a refund.
9. GOLD MEDIA TIME j.d.o.o. will make a refund only after the product has been returned to them, that is, after the Consumer has provided them with proof that the product was sent back in the same manner as it had been delivered.
10. You can electronically fill out and send a copy of the Form for Unilateral Termination of the Agreement, which can be found on our website.
11. We shall send the confirmation of the received notice on unilateral termination of the Agreement to you without delay, by electronic mail.